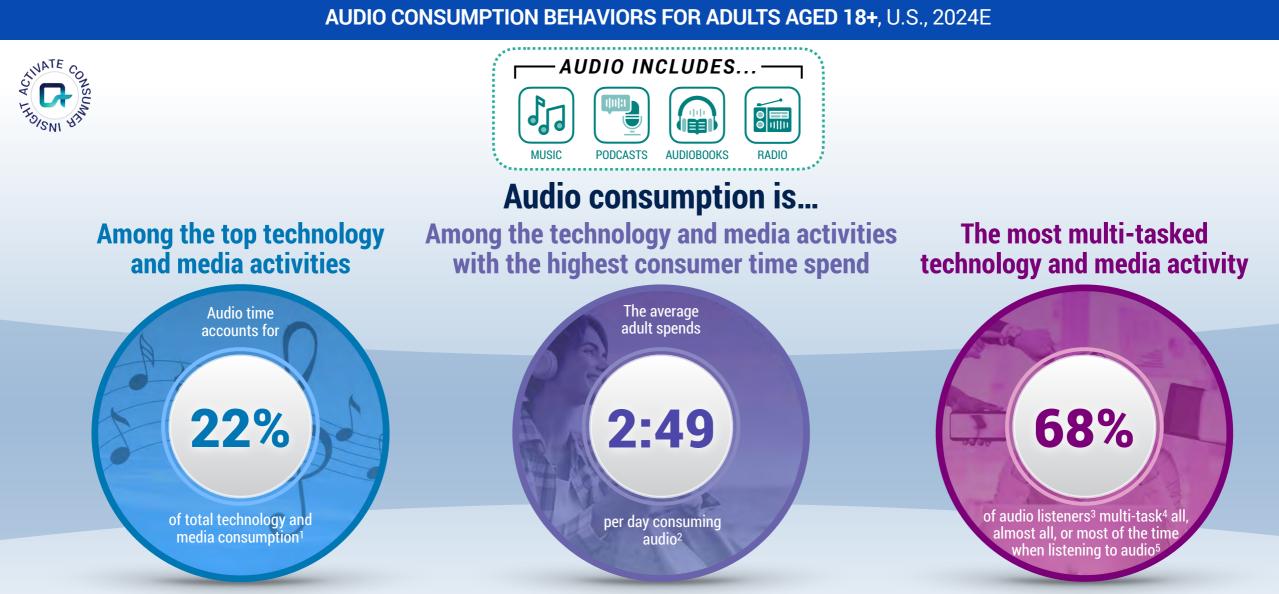
ACTIVATE CONSULTING TECHNOLOGY & MEDIA OUTLOOK 2025 AUDIO





CREATED FOR ACTIVATE BY ASW

Audio will remain a critical part of consumers' daily technology and media attention



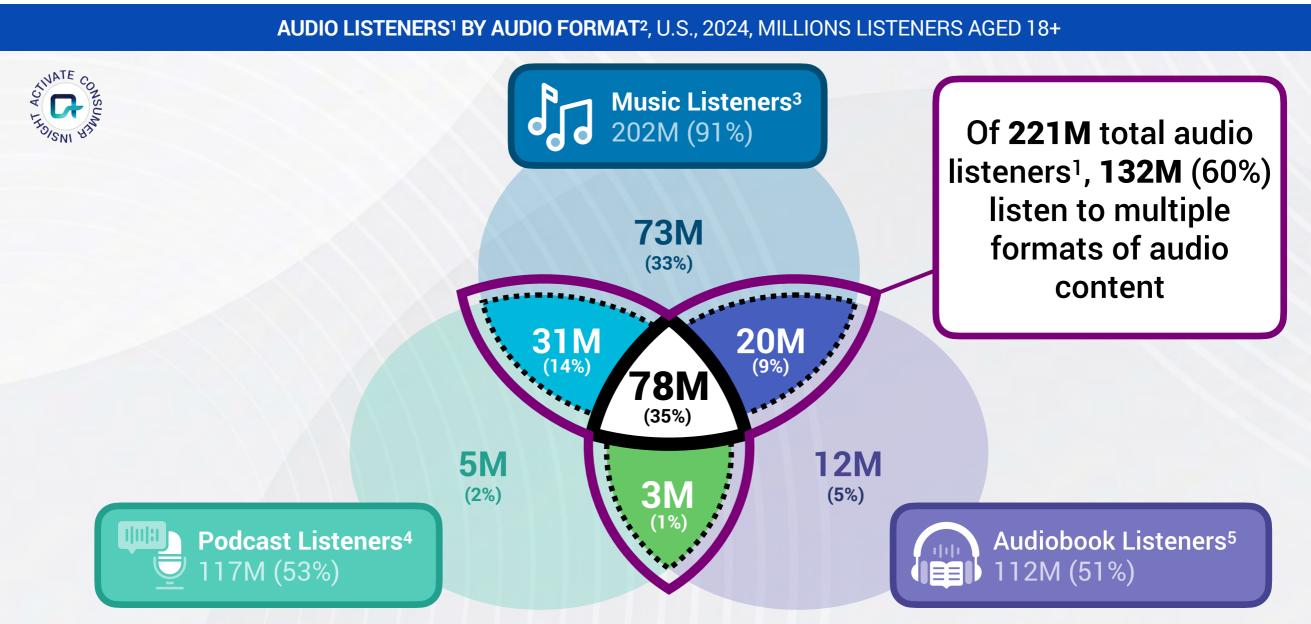
1. "Total technology and media consumption" includes time spent watching video, listening to audio, gaming, using social media and message apps, and time spent with other media, such as browsing websites, reading, and attending live events. 2. Includes audio streamed via mobile and desktop/laptop, podcast streaming, audiobooks, and radio. Excludes audio streamed on social media platforms (e.g. Snapchat, TikTok) and digital radio. 3. Does not include audiobook listeners. 4. "Multi-tasking" is defined as simultaneously doing another activity, such as working, cleaning, cooking, or exercising. 5. Does not include time spent listening to audiobooks.



Sources: Activate analysis, Activate 2024 Consumer Technology & Media Research Study (n = 4,004), data.ai, eMarketer, GWI, Music Biz, Nielsen



Most people listen to multiple audio formats



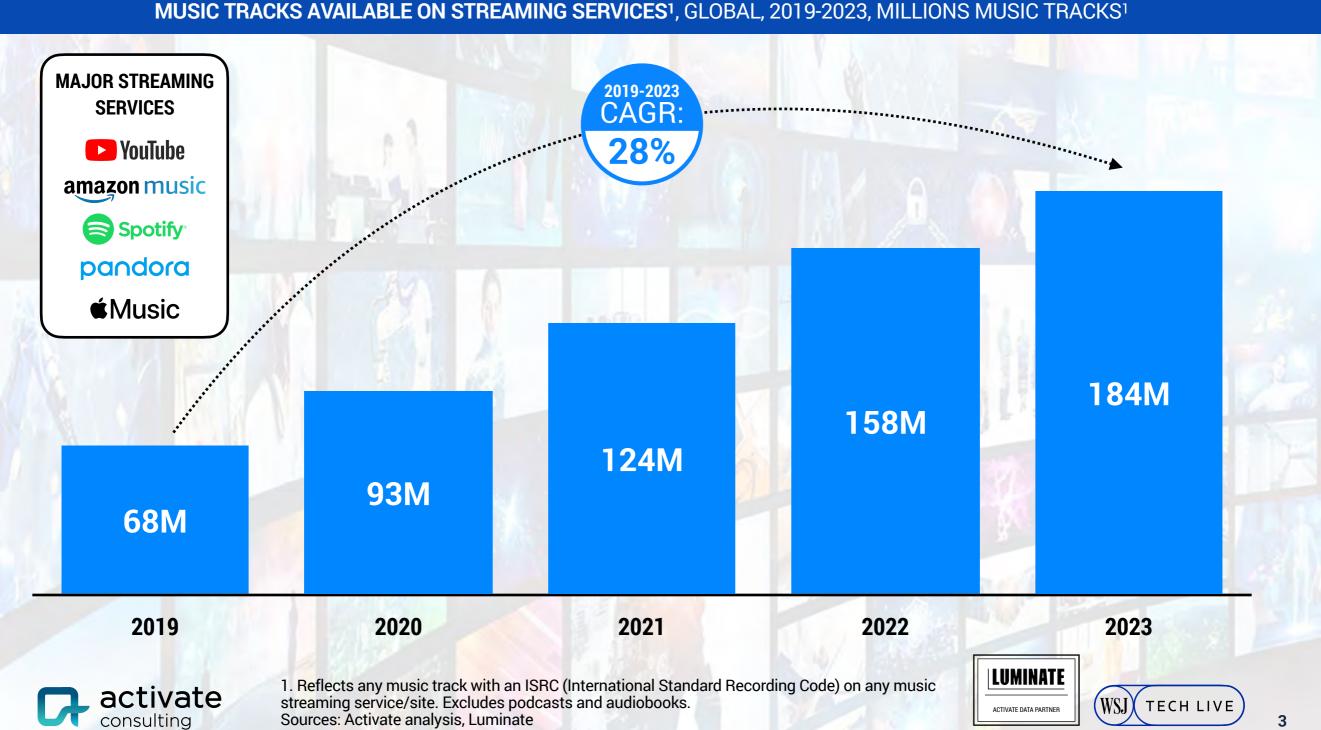
"Audio listeners" are defined as adults aged 18+ who currently listen to music, podcasts, or audiobooks.
Figures do not sum due to rounding. 3. "Music listeners" are defined as adults aged 18+ who spend any time listening to music. Includes time spent listening to music through AM/FM radio, satellite radio (e.g. SiriusXM), music streaming services (e.g. Apple Music, Spotify), and owned music (e.g. through Apple iTunes Store, CDs).
"Podcast listeners" are defined as adults aged 18+ who spend any time listening to podcasts.
"Audiobook listeners" are defined as adults aged 18+ who spend any time listening to podcasts.



Sources: Activate analysis, Activate 2024 Consumer Technology & Media Research Study (n = 4,004)

WSJ TECH LIVE

The number of tracks on streaming continues to grow



Sources: Activate analysis, Luminate

Our research shows that consumers are increasingly discovering music across a broad set of channels

GROWTH 2024 2023 (PP): SJSN' 57% +4pp YouTube 61% 42% **Social Media Platforms** +2pp 44% (e.g. Instagram, TikTok) 38% **Music Streaming Services Opp** 38% (e.g. Apple Music, Spotify) 37% **Opp** Radio **..** 37% 29% +5pp TV Shows / Movies 34% 28% · 🜪 , Recommendations 0pp From Others 28% 13% **()** +7pp Video Games 20% 14% Live Music Events <u>Â</u> **+3pp** 17% (e.g. concerts, festivals) 13% **Public Places** +3pp (e.g. bars, restaurants, stores) 16%

SOURCES OF MUSIC DISCOVERY¹ IN THE LAST 12 MONTHS, U.S., 2023 VS. 2024, % MUSIC LISTENERS²

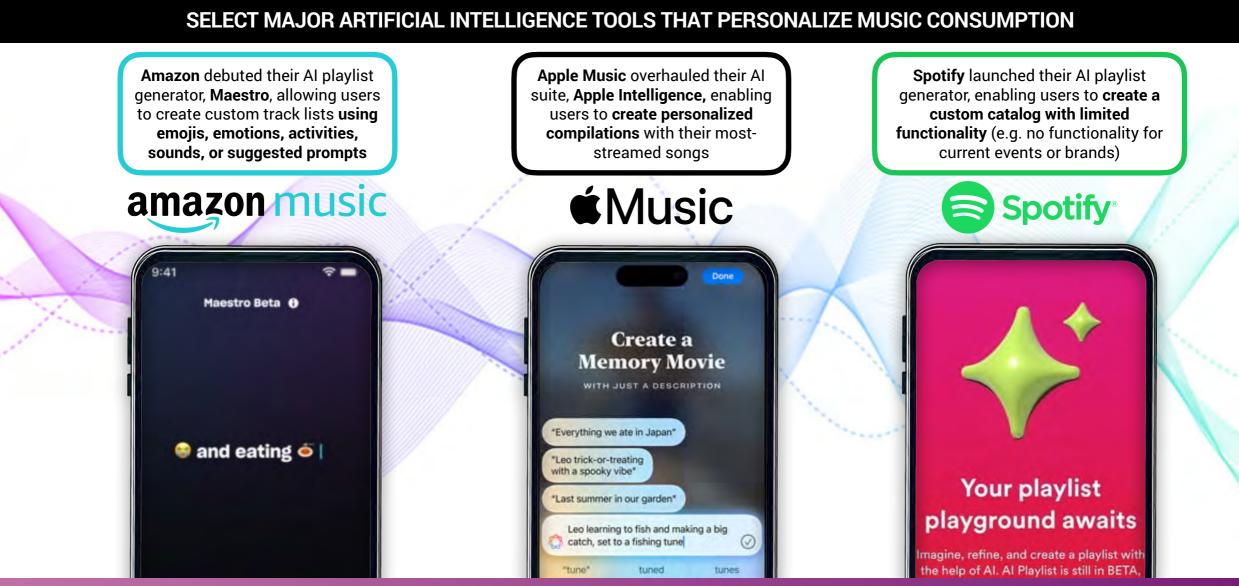
1. "Music discovery" is defined as discovering new music / music artists. 2. "Music listeners" are defined as adults aged 18+ who spend any time listening to music.



Sources: Activate analysis, Activate 2023 Consumer Technology & Media Research Study (n = 4,023), Activate 2024 Consumer Technology & Media Research Study (n = 4,004)



Al is now a powerful tool for listeners to discover music and create playlists

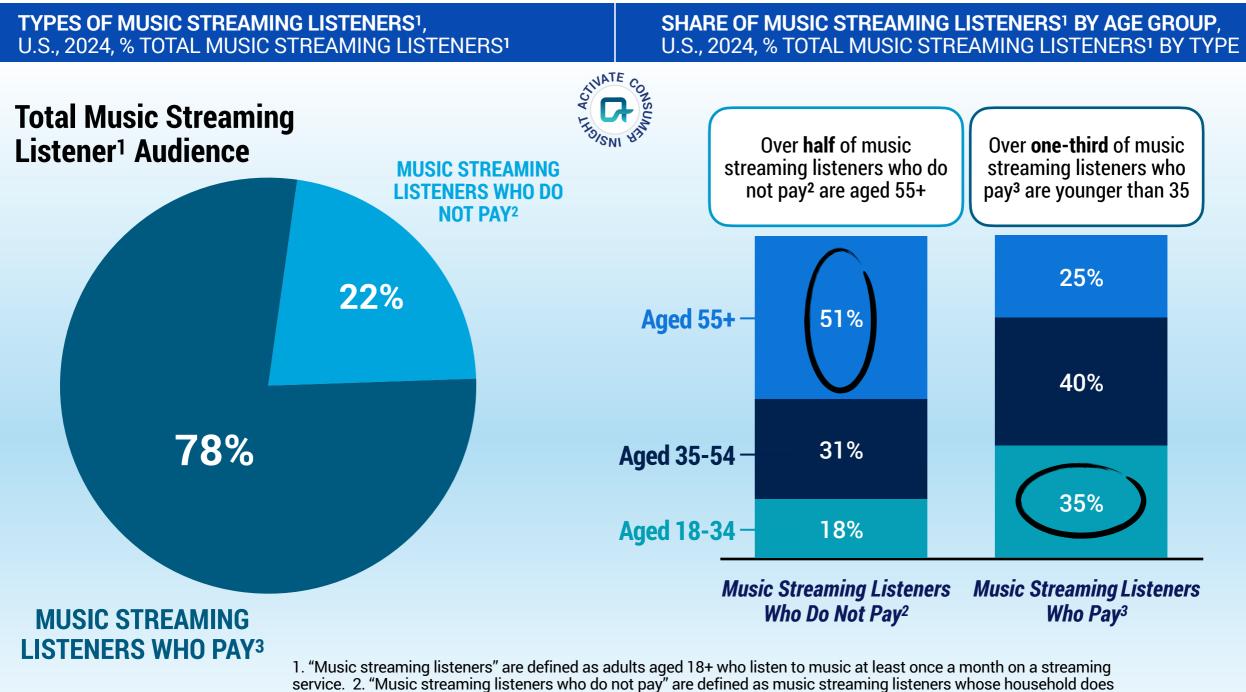


More sophisticated AI algorithms are increasingly able to tailor music recommendations to the tastes of individual consumers to create a personalized catalog of songs based on an idea or hyper-specific input (e.g. moving from passive playlist recommendations to more active and customizable user-prompted content)





The majority of people who stream music pay for it; younger users are willing to pay while older users listen to music via free streaming





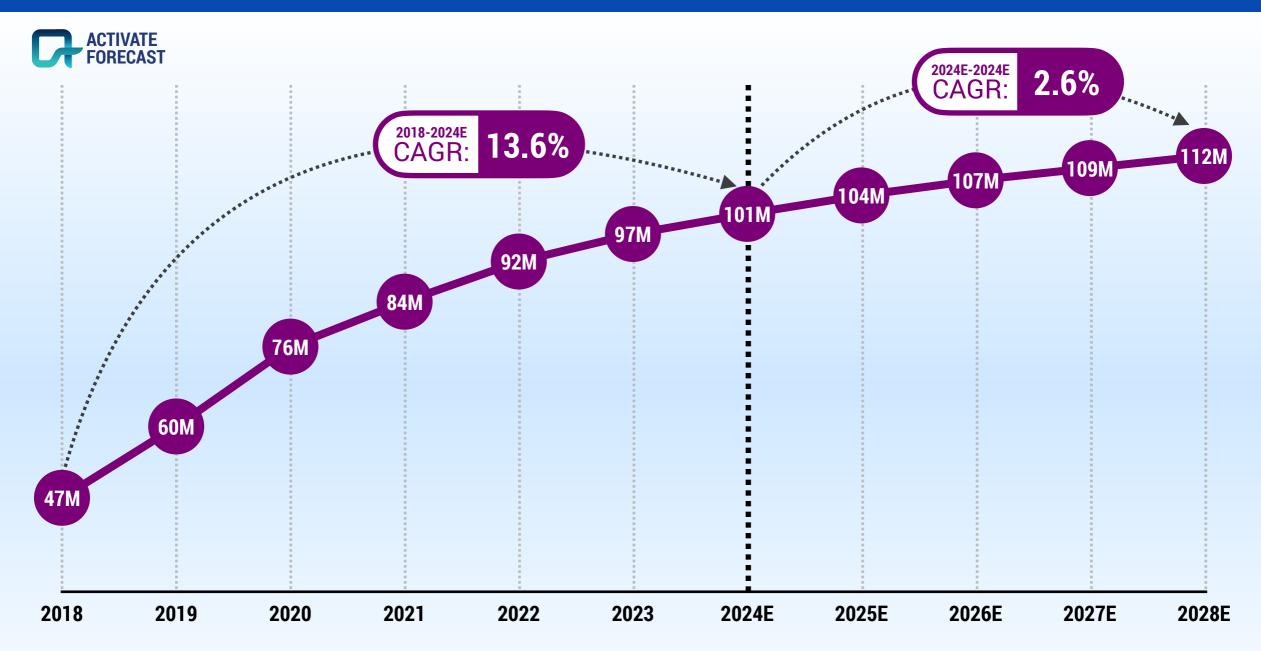
not pay for a music streaming subscription. 3. "Music streaming listeners who pay" are defined as music streaming listeners whose household pays for a music streaming subscription.

WSJ TECH LIVE

Sources: Activate analysis, Activate 2024 Consumer Technology & Media Research Study (n = 4,004)

Paid subscriptions to music streaming services will continue to increase, albeit at a slower pace than before

TOTAL MUSIC STREAMING SUBSCRIPTIONS¹, U.S., 2018-2028E, MILLIONS MUSIC STREAMING SUBSCRIPTIONS¹



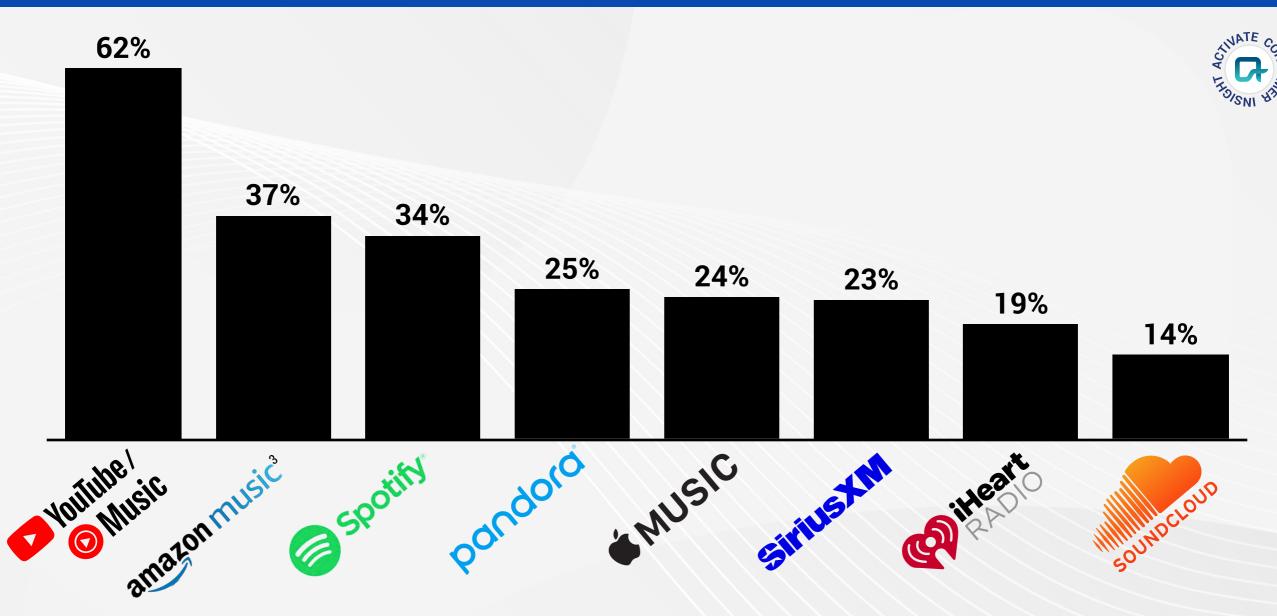


 Excludes limited-tier services, and counts multi-user plans as a single subscription.
Sources: Activate analysis, Activate 2024 Consumer Technology & Media Research Study (n = 4,004), eMarketer, RIAA, Statista



YouTube is the most used music service among music listeners, followed by Amazon and Spotify

MUSIC SERVICES¹ USED AT LEAST ONCE PER MONTH, U.S., 2024, % MUSIC LISTENERS²



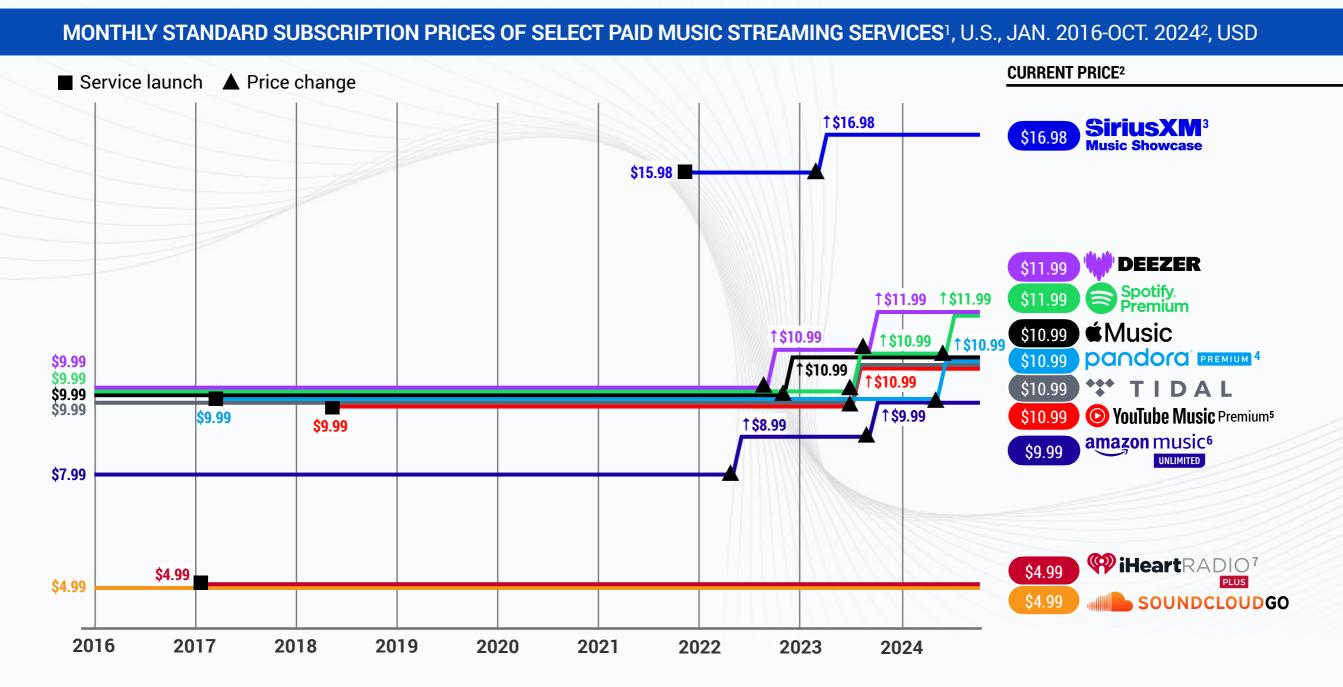
1. "Music services" include free and paid services used for listening to music through any format, excluding terrestrial radio. 2. "Music listeners" are defined as adults aged 18+ who spend any time listening to music. 3. Includes consumers who use Amazon Music through an Amazon Prime subscription and consumers who use the standalone Amazon Music service.



WSJ TECH LIVE

Sources: Activate analysis, Activate 2024 Consumer Technology & Media Research Study (n = 4,004)

After a long period of price stability, streaming services recently began raising prices



Creativate

1. Subscription tiers were chosen to be comparable between streaming services. 2. As of Oct. 7, 2024. 3. Service launched Nov. 2021. 4. Service launched Mar. 2017. 5. Service launched May 2018. 6. Reflects price of Amazon Music Unlimited with an Amazon Prime subscription. 7. Service launched Jan. 2017. Sources: Activate analysis, Company press releases, Company sites



Going forward, digital music streaming revenues will be driven by ARPU expansion

TOTAL DIGITAL MUSIC STREAMING REVENUE1, U.S., 2024E VS. 2028E, BILLIONS USD **AVERAGE REVENUE PER** 2024E-2028E 3.5% \$6.42 \$7.36 **ARPU CAGR: USER² PER MONTH** ACTIVATE FORECAST 2024E-2028E 2024E-2028E \$17.6**B** CAGR: CAGR: \$2.7B \$14.6**B** U.S. Consumer 4.8% Internet & Media **Revenues**³ \$2.3B 4.9% **AD REVENUE** -4.3% \$14.9B 4.0% **SUBSCRIPTION** \$12.3B REVENUE

2024E

2028E

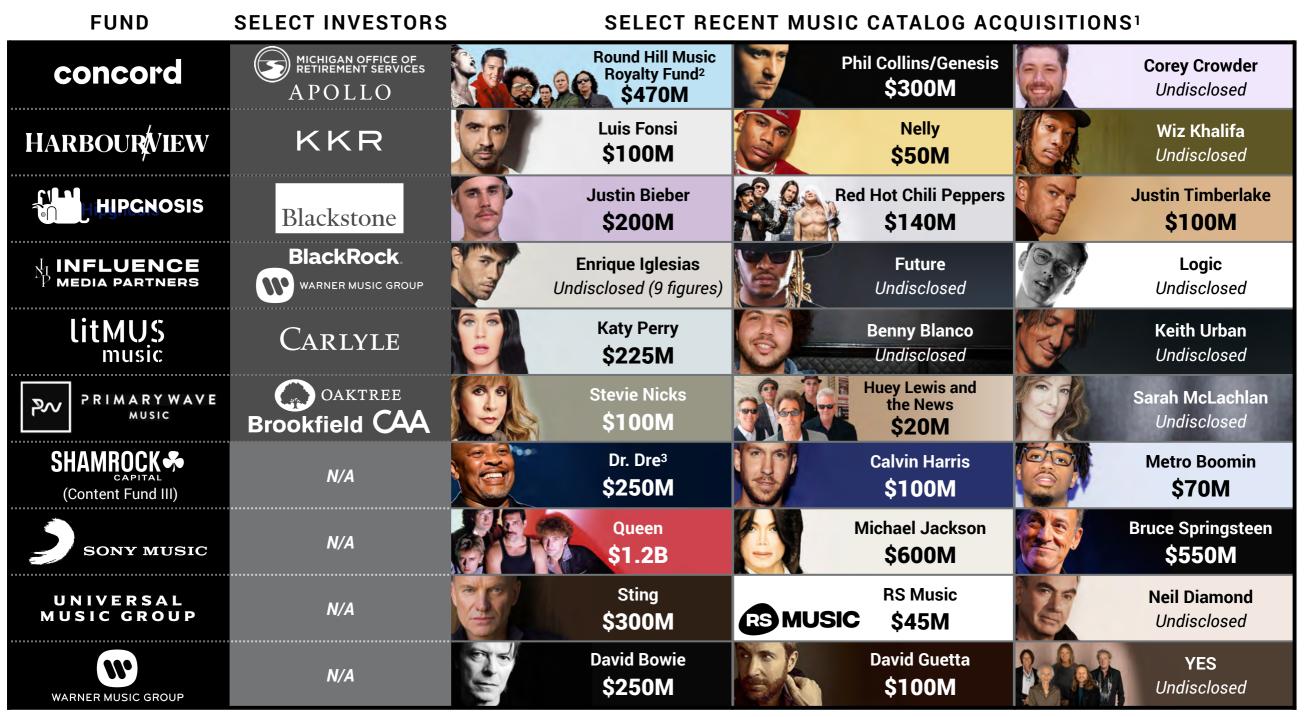
1. "Digital music streaming revenue" includes paid subscriptions, digital & customized radio services, and adsupported music streaming. Figures do not sum due to rounding. 2. "Average revenue per user" includes revenue from all music streaming listeners. 3. "Consumer internet and media revenues" include revenues from book publishing, magazine publishing, newspaper publishing, video games, filmed entertainment, TV subscription and licensing fees, internet access, digital advertising, and traditional advertising on these platforms. Excludes radio subscription and licensing fees and recorded music.



Sources: Activate analysis, Activate 2024 Consumer Technology & Media Research Study (n = 4,004), Alliance for Audited Media, Dentsu International, eMarketer, GroupM, IBISWorld, Newzoo, Omdia, Pew Research Center, PricewaterhouseCoopers, Recording Industry Association of America, Zenith Media



Major institutional investors are investing heavily in music



1. Includes partial or full catalog acquisitions. 2. Concord acquired Round Hill Music Royalty Fund for \$470M, which includes over 150,000 songs and 51 catalogs. The collection features works by Alice in Chains, Billie Holiday, Elvis Presley, and James Brown. 3. Dr. Dre's collection was sold for \$250M to Shamrock Capital and Universal Music Group in two separate transactions.

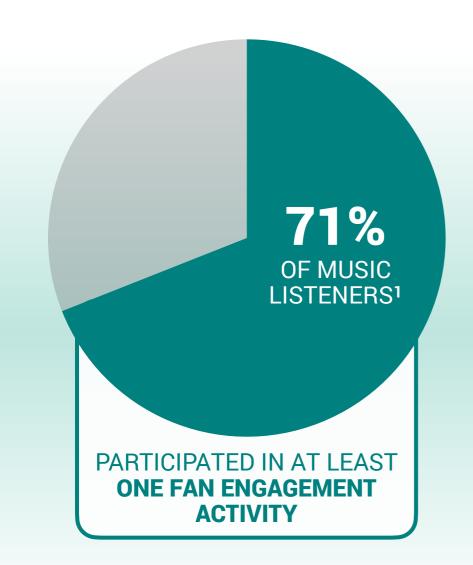


Music Group in two separate transactions. Sources: Activate analysis, Billboard, Music Business Worldwide, PitchBook, Variety



Music fans are connecting with their favorite artists through a broad set of channels

FAN ENGAGEMENT WITH ARTISTS AND MUSIC, U.S., 2024, % MUSIC LISTENERS¹



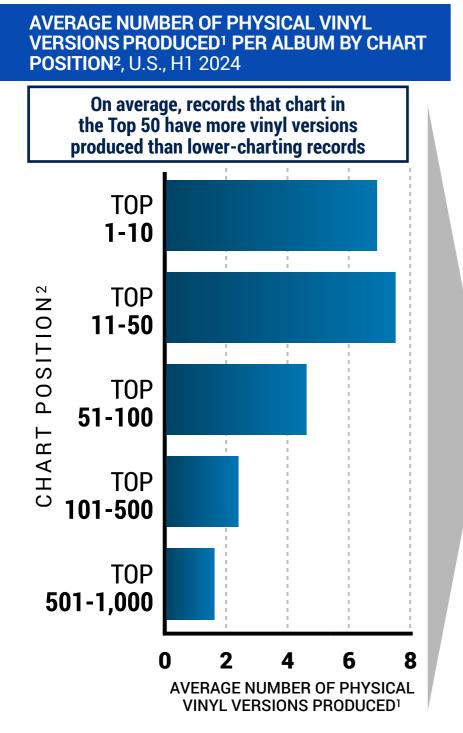
Shared music on social media		31%	CINATE COZ
Attended a concert / live performance		28%	A THOISNI A
Purchased a CD or vinyl record	2	26%	
Followed a fan account on social media	2	25%	
Created music	24%		
Purchased merchandise	20%		
Participated in a digital community/ fan discussion (e.g. Discord, Reddit)	14%	MUSIC LISTENERS ¹ PARTICIPATED IN	
Attended a fan meet-up	10%	1.9	
Attended an artist meet-and-greet	10%	FAN ENGAGEMENT ACTIVITIES ON AVERAGE IN THE LAST 12 MONTHS	
Other	5%		



1. "Music listeners" are defined as adults aged 18+ who spend any time listening to music in the last 12 months. Sources: Activate analysis, Activate 2024 Consumer Technology & Media Research Study (n = 4,004)

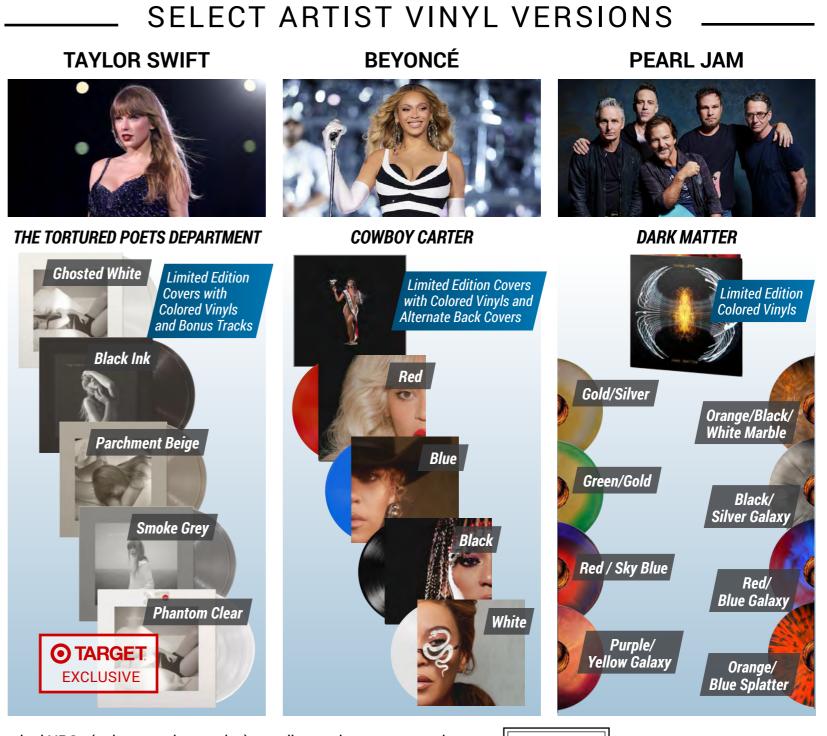


People buy vinyl records for the listening experience and collection value



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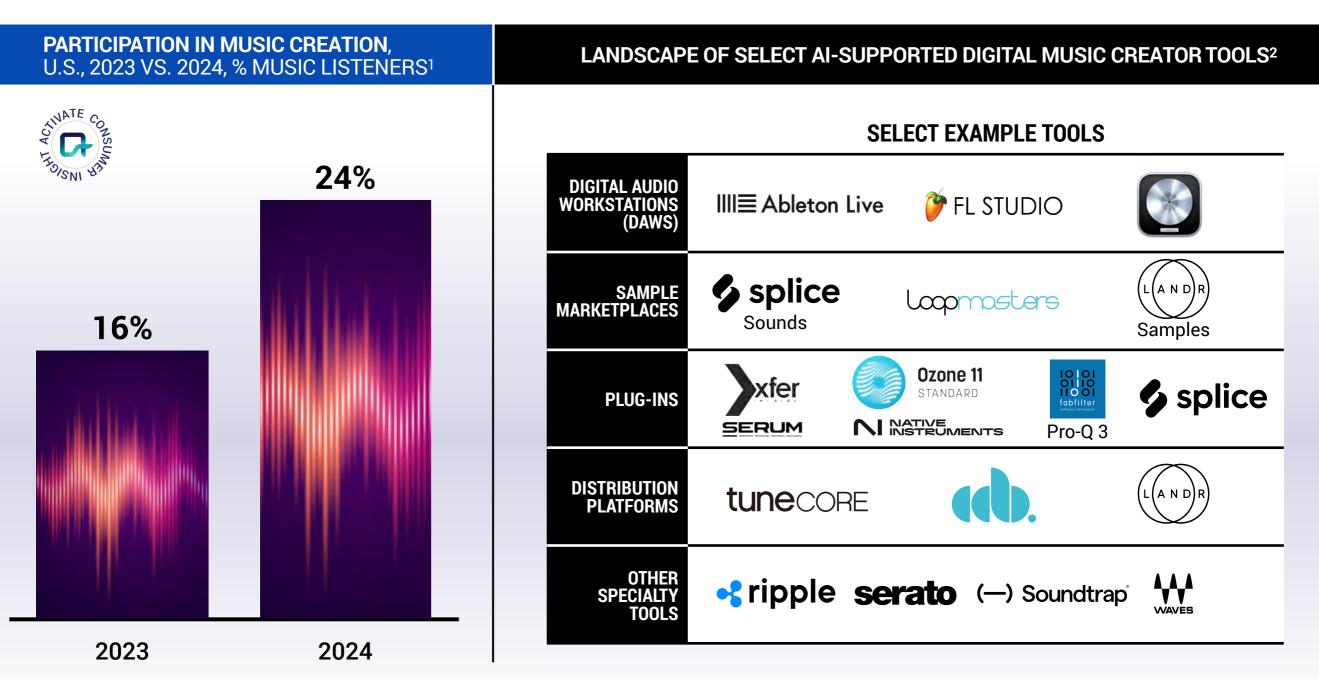


1. Reflects the number of physical UPCs (unique product codes) per album release, averaged among chart position categories. 2. Reflects Billboard chart position based on cumulative albumequivalent unit sales over H1 2024. Sources: Activate analysis, Billboard, Company sites, Luminate



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An increasing number of people are becoming music creators, using Al-supported creation and distribution tools

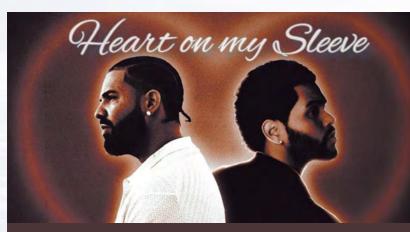


1. "Music listeners" are defined as adults aged 18+ who spend any time listening to music. 2. "Al-supported digital music creator tools" are defined as tools which can utilize AI to edit, enhance, manipulate, or record music, or that host Al-based samples within the platform.



Sources: Activate analysis, Activate 2023 Consumer Technology & Media Research Study (n = 4,023), Activate 2024 Consumer Technology & Media Research Study (n = 4,004), Company sites WSJ TECH LIVE

Al may have made music creation too easy, enabling song clones, a new form of piracy



Al-generated song "Heart On My Sleeve" based on vocals from Drake and The Weeknd received **over 15M views on TikTok** in less than a week before being removed from all streaming platforms

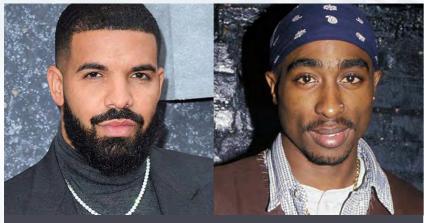
EXAMPLES OF SONG CLONES



A Rolling Stone song generated from the prompt "Mississippi Delta blues song about a sad Al" using ChatGPT gained more than **36,000 plays in four days**



Al-generated song "Where That Came From" featuring Randy Travis' voice has garnered **3.5M views on YouTube**



Drake's Kendrick Lamar "Taylor Made Freestyle" used Algenerated Tupac Shakur voice, prompting Tupac's estate to send a cease and desist letter



Scam artist sold AI-generated Frank Ocean songs for thousands of dollars



"Leaked" version of Taylor Swift's "Fortnight" featuring Post Malone **is determined to be AI generated**





SOCIAL MUSIC INTEGRATION

AUDIO



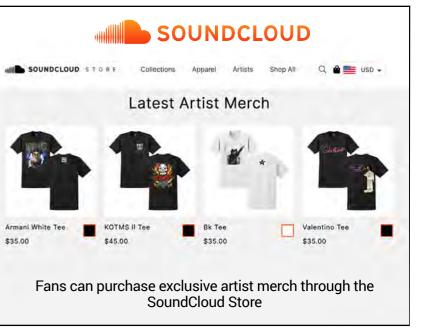
Users can share music directly on the platform

CONCERT TICKETS

<image>

Concerts are discoverable on Apple Music through Set Lists; fans can listen to playlists, explore artist catalogs, and browse upcoming concerts

MERCHANDISE



amazon music **Discord**



Users and their friends can share their own listening party through voice calls or texts



Listeners can discover upcoming live events from their favorite artists directly in the Spotify app

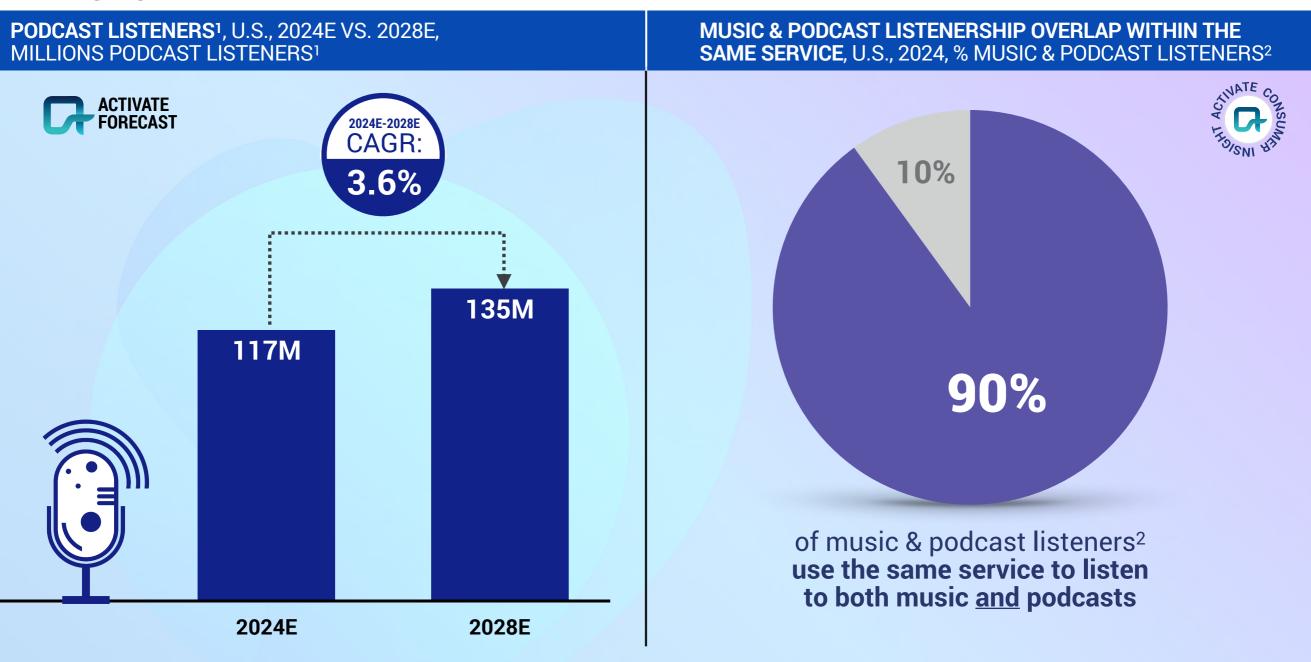


Music fans can purchase merchandise from their favorite artists online through Amazon Music's Artist Merch Shop





Almost half of American adults are listening to podcasts; not surprisingly, podcasts are an important way for streaming services to engage listeners

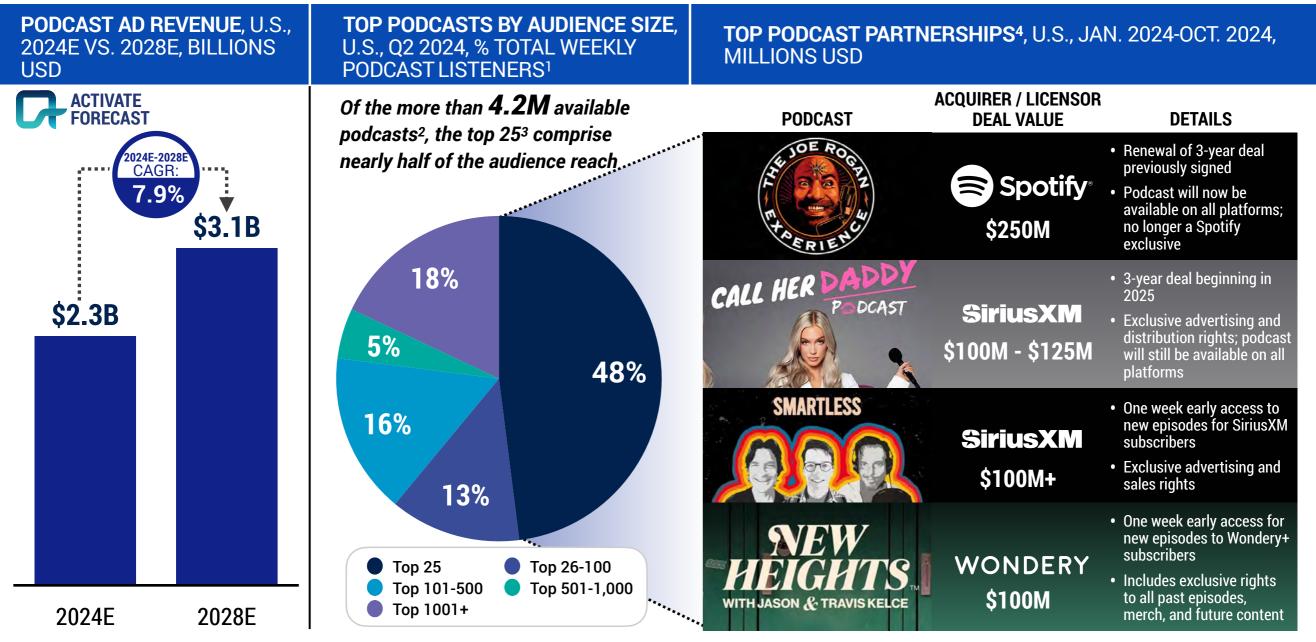




"Podcast listeners" are defined as adults aged 18+ who spend any time listening to podcasts.
"Music & podcast listeners" are defined as adults aged 18+ who spend any time listening to both music and podcasts.
Sources: Activate analysis, Activate 2024 Consumer Technology & Media Research Study (n = 4,004), eMarketer



We forecast increases in podcast advertising revenue; these revenues will primarily go to the top podcast creators



1. "Weekly podcast listeners" are defined as anyone aged 13+ in the US who listened to a podcast at least once per week in Q2 2024. 2. Available podcasts published across all digital streaming platforms. 3. Rankings were compiled by measuring the total unduplicated reach of all shows represented by a given network. 4. Partnerships by dollar value among the top 25 podcasts by audience size.



Sources: Activate analysis, Company press releases, Edison Research, eMarketer, Interactive Advertising Bureau, Podcast Industry Insights, SiriusXM, Spotify, Wondery



Media companies will begin to charge for top podcasts

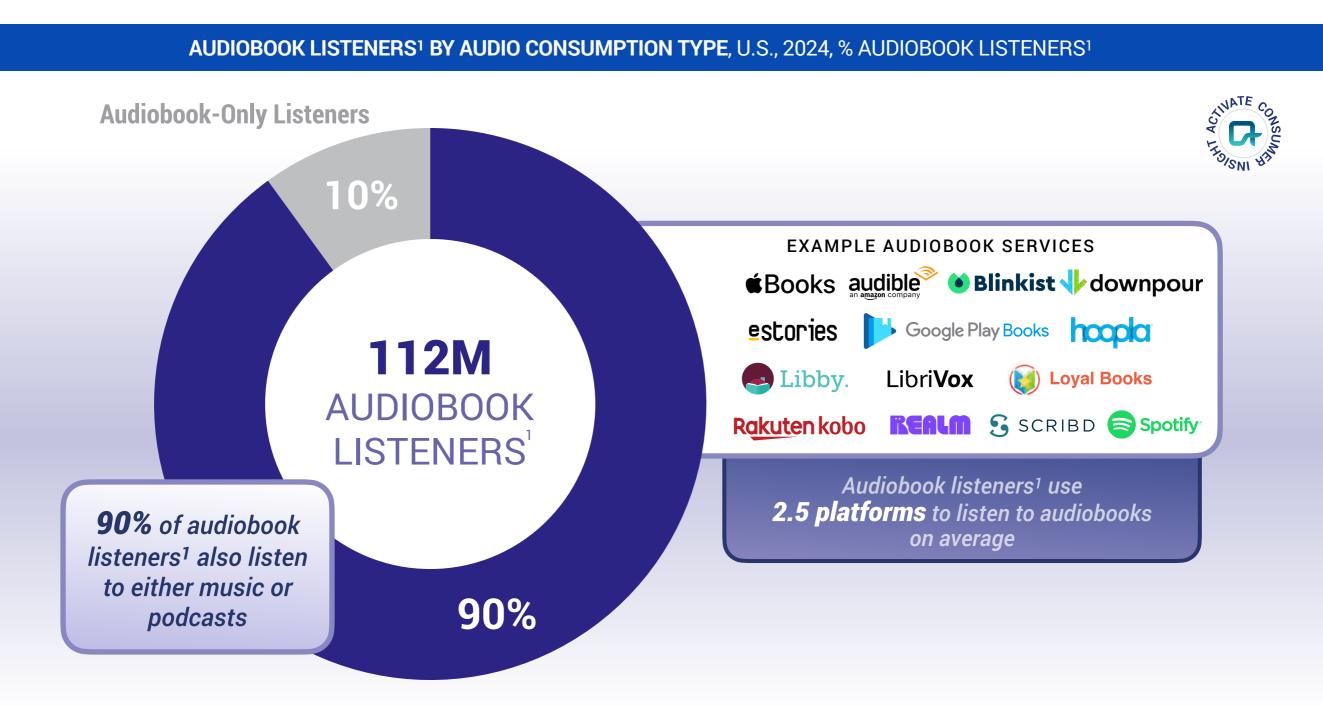
EXAMPLES OF MEDIA PUBLISHERS WITH PAID SUBSCRIPTION OFFERINGS The New York Times The Economist The Economist n D NPR+: \$8/month3 \$4.90/month¹ \$6/month1 Single-show purchases: PRICING or or \$2.99/month1 or \$29.99/ \$49/year² \$50/year² vear² EXAMPLE SHOWS Hard Fork The Daily Modern Love **REQUIRING A** now SUBSCRIPTION FOR FULL ACCESS⁴ **AVAILABILITY** ON O&O AND music SELECT STREAMING SERVICES⁵ Listeners must subscribe to **Beginning October 2024, listeners** Listeners must subscribe to NPR+ must subscribe to access archived or single-show purchases to access Economist Podcasts+ to access SUBSCRIPTION **ACCESS DETAILS** The Economist's entire collection of content for select hit shows ad-free and bonus episodes for select podcast shows podcasts

Note: As of Oct. 7, 2024. 1. Billed monthly. 2. Billed annually. 3. NPR+ offers all NPR podcast shows through one holistic bundle. NPR listeners must donate \$8/month minimum to gain access to NPR+. 4. "Full access" is defined as users having the ability to listen to / download all content episodes (including archived and bonus content). 5. Select streaming services include Amazon Music, Apple Podcasts, and Spotify. Sources: Activate analysis, Axios, Company sites, Digiday





Over 110M U.S. adults are listening to audiobooks; the great majority are also listening to either music or podcasts





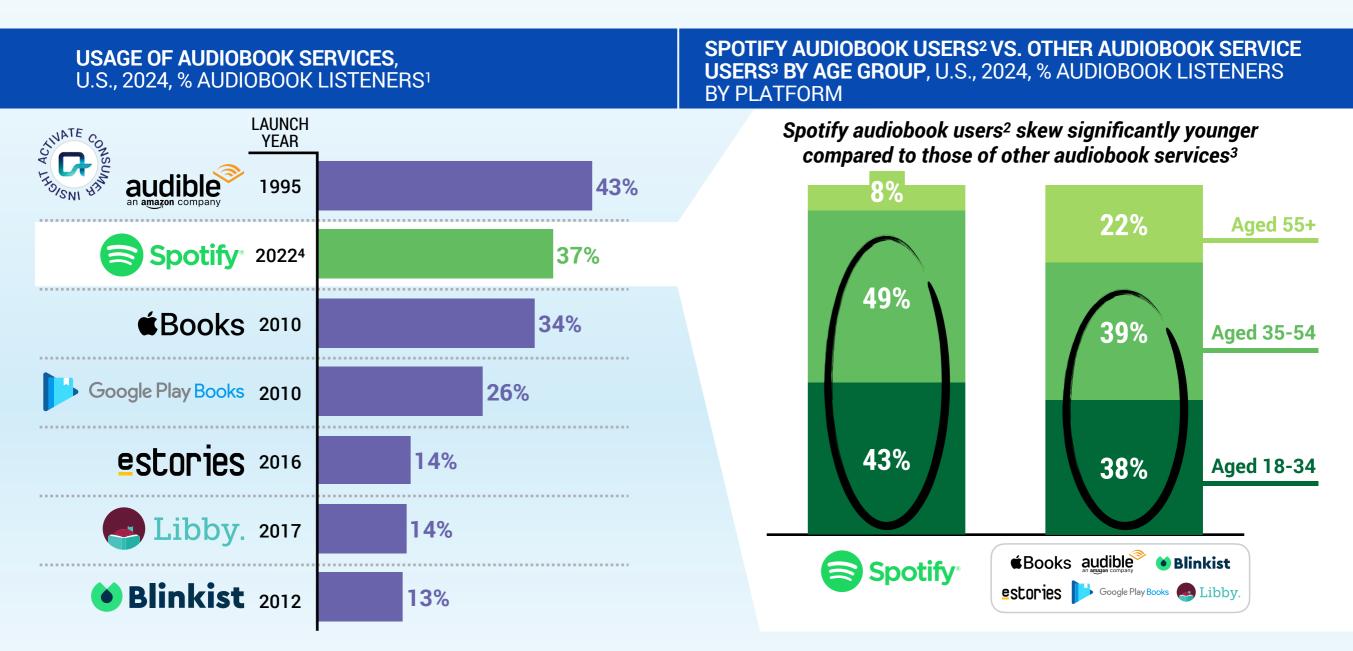
1. "Audiobook listeners" are defined as adults aged 18+ who currently listen to audiobooks. Sources: Activate analysis, Activate 2024 Consumer Technology & Media Research Study (n = 4,004)



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Audible, Spotify, and Apple are the industry leaders in audiobooks; Spotify is leading the way by creating an integrated experience



1. "Audiobook listeners" are defined as adults aged 18+ who currently listen to audiobooks. 2. "Spotify audiobook users" are defined as adults aged 18+ who currently use Spotify to listen to audiobooks. 3. "Other audiobook services users" are defined as adults aged 18+ who listen to audiobooks on platforms other than Spotify, including Apple Books, Audible, Blinkist, Downpour, eStories, Google Play Books, Hoopla, Kobo, Libby, LibriVox, Loyal, Scribd, Serial Box, and others. Logos in graph are not exhaustive. 4. Spotify introduced audiobooks in 2022. Sources: Activate analysis, Activate 2024 Consumer Technology & Media Research Study (n = 4,004), Company press releases



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